



StyleRocks Return Form

We want all our customers to be delighted with the jewellery item they have created at the StyleRocks® Website. You may return an item that you have purchased from the Website for any reasons, so long as it is in original condition, in its original box and must be post-marked within 14 days of having received the goods. Items must be packaged to prevent damage on the return voyage. Shipping costs are non-refundable. StyleRocks® reserves the right not to accept your return of the relevant item purchased from the Website if that item is not in a resalable condition, as determined by StyleRocks® in its absolute discretion. For the avoidance of doubt, if StyleRocks® does not accept your return of the relevant item, StyleRocks® will not be liable whatsoever for any refund or other costs payable to you.

If you decide that you want to return your item in accordance with these Terms, you must contact us by email and inform us that you will be returning your item and also quoting your order number. Once we have acknowledged your email as evidenced by a reply email, you will need to send your item to us in accordance with these Terms, and you will be solely responsible for the return shipping costs, unless the item(s) sent were not what you ordered or were damaged in transit, in which case you should inform us via your initial email and we will make alternate arrangements with you. How to return your item:

1. Complete this form and include it with your return.
2. Package the items in a shipping bag or box that will prevent damage in transit. We recommend similar packaging to what you received the items in originally. Include the jewellery, it's original box and this completed form.
3. StyleRocks takes no responsibility for goods that are returned but become lost or not delivered to us. If you are concerned about loss or damage in transit, you may consider adding tracking or insurance (however, this is at your discretion, and StyleRocks makes no representations or warranties in relation to the security).
4. Within 14 days of receiving them, send the item(s) to:
StyleRocks Returns
67 Belmont Road, Mosman NSW 2088
Australia
5. Upon receipt of the item(s), we will inspect the relevant items and if they are returned in accordance with these Terms, we will credit StyleRocks account minus shipping and costs.
6. Please note we do not accept returns on sale items.